



Safety, Sporting and Leisure Surfaces

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WARRANTY INFORMATION - SYNTHETIC GRASS

We offer our clients a 12 month workmanship and installation warranty on the Synthetic Grass installed by our trained staff, anything after this time would be considered a normal wear and tear issue.

We can also pass onto our clients the manufactures warranty for the UV degradation of each Synthetic Grass, ranging from 5 – 10 years.

CARE AND MAINTENANCE FOR YOUR SYNTHETIC GRASS

Your recently installed Synthetic Grass is an innovative, water saving product, which, when laid over an impact absorbent layer complies with the Australian Standard ASNZ4422:1996.

Initially, you will need to regularly sweep the surface to assist any excess sand to fall into the grass pile and remove loose fibres from the installation. After this time, the maintenance is very minimal.

Regular grooming of the area using a broom or blower will deter any build up of dust, dirt and grime. By keeping the area silt free you will help prevent moss, mould and mildew from growing in the sand in-fill.

If moss, mould or mildew form, you can use diluted Liquid Pool Chlorine, either poured or sprayed onto the affected areas. Chlorine will not affect the colour or the integrity of the product. It should be left for about half an hour and then hosed off using a high pressure washer or a strong hose. Synthetic Grass in shaded areas, is more likely to be prone to moss, mould or mildew, and should be pressure cleaned using a high pressure washer at least every eighteen months.

Additional sand in-fill may be required in high wear areas from time to time such as under swings and at the bottom of slides and stairs, this can be simply swept in. The extra sand helps to keep the integrity of the grass pile and it is recommended this be checked every three months.

For any spillage's such as ice cream, milkshakes etc. they should be removed as quickly as possible with a mixture of warm water and household grade detergent.

DO NOT use any mechanical cleaning machines.

DO NOT use any petro-chemical cleaning agents.

DO NOT drive heavy machinery across areas

DO NOT use any lawn mowing equipment including whipper snippers near the synthetic grass, particularly near any edges

If you have any additional questions regarding your new installation, please do not hesitate to contact us.

