

## Kellie Doust

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**From:** Simon Swain [Simon.Swain@lpma.nsw.gov.au]  
**Sent:** Wednesday, 17 March 2010 1:41 PM  
**To:** Wayne Laycock  
**Subject:** Yates Ave PS

Good Afternoon Wayne,

RE: Progress Inspection at Yates Ave Public School

A site inspection was conducted at Yates Ave Public School where the School Principal, DET representative and the Soil Conservation Service were present.

I would like the opportunity to relay the feedback received from parties present at the inspection:

1. School Principal – Very pleased with the quality and finish of the softfall surface done under the first COLA area. The school was also pleased the way the first landing step was removed and replaced with a ramp, which has removed an obvious trip hazard.
2. DET Representative – Impressed with the quality and finish of the softfall surface so far. Also pleased with the technique implemented to maintain access to the pit located on the landing at the base of the stairs. The DET representative was also pleased to see the trip hazard at the base of the stairs removed and replaced with a ramp.

All parties present during the inspection agreed that it is refreshing to see a contractor use some initiative by making some simple and effective adjustments during project construction that maintain function and/or improve safety in a certain area. (This is an obvious and important issue for DET and the School Principal.) This highlights the value of experience, skill and professionalism a contractor has in their trade, solving a problem on the ground to the satisfaction of all stakeholders involved in a project.

I would also like to convey how professional, helpful and accommodating your staff are on site, both in the general execution of project works and in the resolution of a given problem. This facilitates your reputation for integrity and efficiency in project delivery, attributes I value highly in contractors.

Please pass on this feedback to the guys working on site.

Kind Regards,

Simon

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**Soil Conservation Service,**  
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