

Wayne Laycock

From: David McCann [dave@mccannconsulting.com.au]
Sent: Friday, 12 March 2010 4:30 PM
To: Wayne Laycock
Subject: McCann Play-court Feedback

Hi Wayne,

Following our discussion earlier this week, this is just a quick note to thank you and your team for a great job installing the softfall rubber play surface at my house.

Your tradesmen were professional and got through their work effectively and efficiently. They faced a few logistical challenges which they dealt with well, and they were always polite and pleasant. All in all they, along with you, made what could have been quite a difficult job into an installation of minimum fuss and maximum effect.

Well done to you all.

All the best,

David McCann